



Privacy Policy

Requesting registrant data via the website

Date	Classification	Page	Contact
01 September 2019	Public	1/2	T +31 (0)26 352 5500 support@sidn.nl www.sidn.nl
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Title of application/study Requesting registrant data via the website

Policy start date 01 September 2020

Purpose of application/study SIDN enables registrants to review their own registration data via the SIDN website by entering the domain name and the associated e-mail address and postcode.
If the postcode and the admin-c's e-mail address entered match those recorded in the database, an e-mail is sent to the addresses of the admin-c and the registrant. The message contains two links (one for use by the registrant, the other for forwarding to the registrar or other service provider). The links are usable only once and expire after a week. Each link provides access to the full details recorded in the non-public Whois regarding the specified domain name.

Personal data The system (a website tool for hosting service providers) processes a domain name, e-mail address and postcode. The data is recorded in the API's MySQL database recorded on SIDN's Google Cloud platform.

If an access request is approved, the mailed links provide access to the following data:

- The name, e-mail address, address and phone number of the registrant of the relevant domain name
- The name, e-mail address, address and phone number of the administrative contact for the relevant domain name
- The name, e-mail address, address and phone number of the technical contact for the relevant domain name
- The name and address of the reseller (if recorded)



- The e-mail address of the registrar's anti-abuse contact

Legitimate basis	<p>The name and address of the registrar Contract fulfilment.</p> <p>The ability to request and view their domain name's registration data is necessary for a registrant to demonstrate that they are indeed that name's registrant.</p>
Filters	<p>No filters are applied.</p>
Retention	<p>The user's e-mail address and postcode are used for verification in order to provide the requested registration data. The data is retained for three months for monitoring purposes (successful request verification rate and reasons for (non-)verification).</p>
Access	<p>Access to the system is restricted to those individuals who require access in order to perform their duties (Support and Communications personnel and personnel of the relevant hosting service provider).</p>
Publication/sharing	<p>Data is shared only with the registrant in question and, at the registrant's discretion, with a registrar or other service provider.</p> <p>A processing agreement has been concluded with the hosting service provider.</p>
Type	<p>Production</p>
Other security measures	<p>The registrant's personal data is disclosed only if the entered postcode and e-mail address match those recorded in the database for the relevant domain name. The personal data is sent only to the registrant's e-mail addresses, as recorded in SIDN's database.</p> <p>The website satisfies the security requirements made by SIDN (ISO27001).</p>