



## Privacy Policy

Domain name Ecosystem eXplorer (DEX)

Date  
01 October 2020

Classification  
**Public**  
Author  
SIDN Labs

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**Contact**  
T +31 (0)26 352 5500  
support@sidn.nl  
www.sidn.nl

**Offices**  
Meander 501  
6825 MD Arnhem  
The Netherlands

**Mailing address**  
PO Box 5022  
6802 EA Arnhem  
The Netherlands

Title of application/study    Domain name Ecosystem eXplorer (DEX)

Policy start date            01 October 2020

Purpose of application/study    DEX is a system that provides more insight into the evolution of the .nl ecosystem and helps to tackle domain name abuse.

DEX makes it easy to browse information about one or more domain names. It enables SIDN's Support Department personnel to investigate suspect domain names more effectively and more efficiently. Another valuable feature of DEX is the ability to identify other suspect domain names associated with a domain name linked to abuse.

Personal data                 DEX combines data from multiple separate systems that are relevant for tackling domain name abuse. Details of the processed personal data from the various systems are given below. Each of the systems in question additionally has its own privacy policy.

**DRS (Domain Registration System)**

- Registrant details (name, address, e-mail address, phone number)



**DMAP (Domain name Ecosystem Mapper)**

- IP address where the website linked to a domain name is hosted; it is unlikely that any such IP address will belong to a private individual
- E-mail address stated on the website
- Social media account stated on the website
- Bank account stated on the website

**ENTRADA (ENhanced Top-level domain Resilience through Advanced Data Analysis)**

- None of the data obtained from ENTRADA is personal data.

**Feedy (aggregated abuse feed data)**

- IP addresses of the web servers on which abusive content is hosted; it is unlikely that any such IP address will belong to a private individual

**Legitimate basis**

DEX supports efforts to tackle domain name abuse and thus contributes to the security of the .nl domain.

**Filters**

Not applicable.

**Retention**

DEX contains only the most recent available information. Historical information, such as registrants' former e-mail addresses, is not retained.

Details of cancelled domain names are retained for a year, because they remain useful for the identification of related abuse. That is the case if, for example, a registrant whose malicious webshop has been taken down opens another a few months later. Details of cancelled domain names are automatically deleted one year after the cancellation date.

**Access**

DEX is a web application accessible only from the SIDN network. DEX is additionally secured by a system of personal user accounts. User accounts are assigned exclusively to personnel of SIDN Labs and SIDN's Support Department with registration data access rights.

Systems administrators are responsible for account creation and cancellation. Systems administrators additionally have access to the server that runs DEX. The systems administrators are exclusively permanent SIDN Labs staff. The administrators can access the server only from the SIDN network using SSH or via a system console.



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Publication/sharing      No data is shared outside SIDN.

Type      R&D study.

Other security measures      Not applicable.