



Contact

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Offices

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6825 MD Arnhem
The Netherlands

Mailing address

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6802 EA Arnhem
The Netherlands

Agreement

Use of the Non-public Whois

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- SIDN BV, referred to below as SIDN, manages the .nl domain and makes it possible to look up details of individual .nl domain names in the Whois, subject to certain conditions.
- In line with its privacy policy, SIDN limits the amount of information made available via the Whois. The Non-public Whois contains additional information about each domain name, such as the registrant's address and contact details.
- The user has statutory investigative and/or regulatory duties and consequently has the authority to frequently require SIDN to provide information from the Non-public Whois.
- The user needs to be able to submit more than the normal maximum of 2.000 queries per IP address per day to the Non-public Whois.
- SIDN is willing to allow the user access to the Non-public Whois, subject to the conditions set out in this agreement.

1 Agreement

- 1 SIDN will give the user access to the Non-public Whois. The number of queries that the user may submit is limited to [redacted] per day. Access will be arranged as soon as possible after this agreement is signed.
- 2 The user will use the Non-public Whois and the data obtained from it ('the data') only to perform its statutory duties and within the scope of its authority. The user will make sure that access to the Non-public Whois is restricted to authorised personnel acting within the constraints referred to in the first sentence. The user will also make sure that the data obtained by its personnel are used within those constraints.
- 3 The parties recognise that some of the data obtained from the Whois may be personal data in the sense of the General Data Protection Regulation (GDPR). The user will process any such data only in accordance with the provisions of GDPR.
- 4 The user is aware that SIDN automatically records query numbers. SIDN does not, however, record what data are obtained. SIDN will make sure that the query traffic records can be accessed only by a small number of personnel and will do its best to ensure that those records are not disclosed to third parties. However, SIDN will not be liable for any damages that the user or a third party may suffer as a result of query traffic records becoming known to a third party.
- 5 SIDN does not currently charge for access to or use of the Non-public Whois. In return, the user indemnifies SIDN against any damages suffered by SIDN as a consequence of this agreement's implementation, including data being made known to the user.
- 6 SIDN makes no guarantee regarding the availability of the service or the accuracy of the data. Unless malice or gross negligence is involved, SIDN will not be liable for damages of any kind that the user might suffer as a result of the implementation of this agreement.
- 7 This agreement has an indefinite term. Either party may cancel the agreement at any time, with immediate effect, by informing the other party in writing. No reason has to be given. SIDN is entitled to modify the Non-public Whois at any time, without consulting the user or coordinating the changes with the user.
- 8 SIDN may, by publishing this agreement on its website, make it publicly known that the user has been granted access to the Non-public Whois.
- 9 Each party nominates an administrative contact and a technical contact (as detailed in Annex 1) for implementation of this agreement.
- 10 This agreement is governed by Dutch law. If a dispute arises, the parties will look into the possibility of resolving their differences by using mediation. If either party thinks that no solution can be found by using mediation, that party may refer the matter to the competent court in Arnhem, the Netherlands.



2 Signature

For SIDN BV

Date	<input type="text"/>
City	<input type="text"/>
Country	<input type="text"/>
Name	Roelof Meijer
Position	CEO
Signature	<input type="text"/>

For the user

Company name	<input type="text"/>
Date	<input type="text"/>
City	<input type="text"/>
Country	<input type="text"/>
Name	<input type="text"/>
Position	<input type="text"/>
Signature	<input type="text"/>

Send the completed form to SIDN.
Preferably by e-mail:
support@sidn.nl

Or post it to:
SIDN BV
Support Department
PO Box 5022
6802 EA Arnhem
The Netherlands

Please provide

- Details of your organisation's legal authority to require us to provide additional information
- A document showing that the signatory is entitled to sign for your organisation
- Information explaining why the requested daily number of Whois queries is appropriate

If you do not provide the items listed above, we will not be able to go ahead.



Annex

To the agreement on use of the Non-public Whois

Administrative contact SIDN BV

Name Chiel van Spaandonk
Phone +31 26 352 55 55
E-mail chiel.vanspaandonk@sidn.nl

User's administrative contact

Name
Phone
E-mail

Technical contact SIDN BV

Name Jan van Pijkeren
Phone +31 26 352 55 55
E-mail support@sidn.nl

User's technical contact

Name
Phone
E-mail
IP addresses